IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

: Hellerstein et al.

Serial No.

: 10/789.099

Examiner: MengYao Zhe

Filed

: February 27, 2004

Art Unit: 2195

For

: METHODS AND ARRANGEMENTS FOR PLANNING AND SCHEDULING CHANGE MANAGEMENT REQUESTS IN COMPUTING

SYSTEMS

Reg. No. 33,879

March 24, 2009

March 24, 2009 Date of Signature

AMENDMENT

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being filled with the Commissioner for Patents, P.O. Box 1450, AlexandNa, Vignia 22513-1450, by EFS Web on March 24, 2009.

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Responsive to the Office Action dated November 24, 2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.